

# Wordsworth House

Care Home in Swanage

## Winter Newsletter

### A Winters Welcome....

Another season is here and it seems like only 5 minutes since we were admiring the beautiful gardens, yet here we are now wrapped up in coats, hats and scarf's bracing ourselves against the elements. Here at Wordsworth House we endured our fair share of disruption due to the snow, yet thanks to our amazing staff team, this did not affect our residents too much.

### Work continues.....

Wordsworth's team of maintenance staff swelled during December with Electricians, Plumbers and decorators supporting Paddy, Dan and Adrian with the refurbishment plan, the ground floor corridors look wonderful now, and we have a newly refurbished sluice on the ground floor, with replaced low energy lighting allowing us to be more environmentally friendly.

### Christmas coffee.....

Staff, Residents, friends and families enjoyed a Christmas coffee morning on December 8th, with a raffle, cake sale and local crafts all raising money for local charity 'Hero's Haven'

### Welcome

We welcomed Marion Rush to our team, who joins us as Secretary, providing administration support to the management team, and a warm

smile, even first thing on a cold December Monday morning! We have also welcomed Joanne Humphries to the team, who joins us as Deputy Manager and will be supporting Kellie with the clinical management of the home, providing direct support in clinical governance issues and audit framework.



Deputy manager - Joanne Humphries.



Marion Rush - Secretary.

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## Birthday celebrations

Many happy returns and birthday wishes to our residents who have celebrated a birthday: Sophia Greene 6th December, Edward Brown 9th December, Joyce Johnston 15th December, John Smith 27th December, Marie Chick 2nd January.

## Cheese and Wine

Kellie and Jo will be hosting a cheese and wine evening available to all staff, residents, relatives, friends and invited guests on 8th February 2011 at 7pm, the purpose of the evening is to discuss Wordsworth House's involvement in the Gold Standards Framework, this is an NHS led national programme addressing end of life care, we look forward to seeing you there.

## CQC inspection

As part of the national re-registration process for all care providers,

Wordsworth House has been required to submit our self assessment entitled the 'Provider Compliance Assessment' this identifies 16 key areas which the homes is required to detail how we are meeting these standards and also what steps we are taking to continually improve on this. Our Provider Compliance Assessment was submitted on 24th December 2010 and subsequently we received an inspection from our local CQC inspector on January 31st, Kellie and the team are very proud to say this went very well and certainly was cause for celebration well into the new year !

*As always we continually welcome your comments and feedback on any aspect of the home and the services we provide, so as they say, if your happy tell your friends, but if you're not tell us!*  
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Wordsworth Christmas Coffee Morning.