

Wordsworth House

Care Home in Swanage

Autumn Newsletter

The leaves are slowly changing colour and there is a chill in the air and with the seasons changing its not just the weather that is on the change, as always there is lots going on at Wordsworth House since our last update. On the staffing front we are bidding farewell to one of our Registered Nurses, Shangrilla Charles, who leaves us to move to Cambridge and work in a renal unit there, Shangrilla has been a real asset to us here at Wordsworth and while we will all be sorry to see her go, we wish her well in a job that she has always yearned for. In addition we are also preparing to wish Registered Nurse Fang Wang all the

best while she leaves us to have her baby, she is looking to return to us in the spring, and everyone at Wordsworth wishes her a Happy and healthy maternity leave. However its not all goodbye's! We have recently welcomed Registered General Nurse Tracy Stokes to the team, Tracy joins us with a wealth of knowledge and experience and we wish her all the best in her new role. We have also recently welcomed Victoria Berriman who is joining Julie as an activities coordinator here.

CHRISTMAS COFFEE MORNING

Wordsworth House on the 8th December from 10.30am.

REFURBISHMENT

It is difficult to have escaped the smell of paint and banging of hammers in the rooms and corridors at Wordsworth House in recent weeks, this is down to a major planned refurbishment of the building. Having spent time talking to staff, residents and relatives about what work needs to be undertaken

and with input from local authority organisations, our maintenance team are replacing door frames, painting corridors, redecorating rooms, creating more suitable shower / wet room facilities and generally brightening up parts of the building that have become tired over recent times, we have scheduled this work to continue for the coming 6 months, and rest assured we will be keeping Adrian, Paddy and Dan well stocked with tea and biscuits !



Victoria Berriman our new activities coordinator



Adrian and Dan hard at work

Keeping you in the picture.

We have recently held a meeting for all residents and relatives to attend, this was jointly chaired by Kellie and Jan and was well attended, the next meeting is scheduled for Mid January 2011.

Marley House

Care Home in Winfrith

There has been a definite chill in the air over the last few days across the rolling Dorset Countryside, however with beautiful sunshine streaming through the windows a smile is never far away. We have a new Registered Nurse, Sharon Boneham, who joins us from a Care Home in Cerne Abbas, not only will Sharon be supporting Vyvyenne in delivering first class nursing care here at Marley but Sharon will be training our staff in Dementia care and Supporting the Management team with our work for the Gold standards Framework. We also welcome John Boneham, who has joined us as a new full time activities Coordinator, John is looking forward to getting out and about in the Home's minibus wherever possible and producing an exciting programme of activities.

New Essential Standards of Quality and safety from the Care Quality Commission



The Care industry regulator, The Care Quality Commission (CQC) has recently introduced new Essential standards for all Care providers within the UK. The 5 new standards are:

1. You can expect to be involved and told what's happening at every stage of your care.
2. You can expect care, treatment and support that meets your needs.
3. You can expect to be safe.
4. You can expect to be cared for by qualified staff.
5. You can expect your care provider to constantly check the quality of its services.

It goes without saying that Both Marley House and Wordsworth House are now working with these new standards and communicating regularly with our CQC inspectors and other local stakeholders to ensure complete compliance. However how do these new standards differ from the old ones?

- We look at the care you get rather than at systems and processes.
- We listen to what you've got to say about your treatment, care and support. We want you to have a bigger say in how we decide whether care services are meeting essential standards.
- We check how care services are meeting essential standards now, rather than in the past.
- We have a wide range of powers that allow us to act if we find that a care service is not meeting essential standards.
- We update our website when there are changes to report about checks, improvements or concerns.

For more information, please do not hesitate to speak to Vyvyenne or log onto www.cqc.org.uk

CHRISTMAS COFFEE MORNING

**Marley House on the
15th December from 10.30am.**

Jumping for joy!

Well having had the big day postponed twice due to poor weather, Dave Hillier our Business Manager finally made his Solo parachute jump from 15'000ft in aid of the Alzheimer's society on August 28th raising an amazing £600 in aid of this wonderful charity. Dave would like to thank the residents and staff of both Marley and Wordsworth House for their wonderful support and sponsorship.

